

Committed to Our Community... To You

Since 1900, Mars Bank has served our communities with secure banking services and invested in businesses and families. Our communities have weathered many difficult times and will do so again. Mars Bank is doing our part to support you, our customers and our communities.

Maintaining Banking Services

We have worked diligently to remain open while following the CDC and state guidelines. All of our banking centers are open, you can learn about access and hours on our website at www.marsbank.com/convenient-locations/. We encourage you to use ATMs, online banking and bill pay, mobile banking including remote check deposit and telephone banking. You can learn how to access these tools on our website at www.marsbank.com/remotebanking/ and by calling our customer service helpline.

Providing Customer Assistance

We are also ready to help our customers and businesses who are being negatively impacted financially as a result of the pandemic. Assistance includes help with loan payments, fees, and emergency loans to bridge the gap in this uncertain time. Visit our website or call your local banking center or commercial relationship manager to discuss your situation.

We've also extended our customer service helpline hours. The helpline can walk you through use of remote banking tools and explain assistance programs for customers. Contact customer service at 724-625-1555 ext. 287 between 8:00am – 6:00pm Monday – Friday and 9:00am – 1:00pm Saturday. After business hours email assistance@marsbank.com.

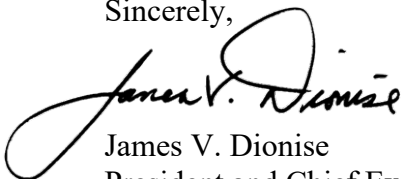
Community and Charitable Efforts

Throughout the crisis we have helped community and charitable organizations that are responding to the pandemic. We've donated to emergency needs and charitable causes while also promoting these efforts in the community. If you'd like to help, follow us on social media where we post about needs in the community. We also highlight community events like mobile food distribution. You can find us on Facebook, Twitter and Instagram @MarsBankPA.

In this Together

We are here for you now as we have been since 1900. We pray for your health and wellbeing and look forward to assisting you as we work through this difficult time. Please contact us with any questions or concerns.

Sincerely,



James V. Dionise
President and Chief Executive Officer