

### **One Year of COVID**

On March 16, 2020, safety procedures and protocols changed the way we live and work. One year later, we are proud that Mars Bank never closed, continuing to serve individuals, families, and businesses. It was a trying year for our communities and we all hope that there are brighter days ahead. As we move forward, we will continue to offer services while working with Pennsylvania Department of Health and Center for Disease Control guidelines.

### **Maintaining Banking Services**

Our banking centers are open, you can learn about access and hours on our website at [www.marsbank.com/convenient-locations/](http://www.marsbank.com/convenient-locations/). We continue to encourage use of ATMs, online banking and bill pay, mobile banking including remote check deposit and telephone banking. You can learn how to access these tools on our website at [www.marsbank.com/remotebanking/](http://www.marsbank.com/remotebanking/) and by calling our customer service helpline at 724-625-1555 ext. 287 between 8:00am – 6:00pm Monday – Friday and 9:00am – 1:00pm Saturday. Or send us a secure message through our website at [www.marsbank.com/contact-us/](http://www.marsbank.com/contact-us/).

### **Providing Customer Assistance**

Mars Bank participated and will continue to participate in all phases of the Paycheck Protection Program to assist businesses affected by the economic impact of the pandemic. We also continue to assist customers through our own assistance programs including help with loan payments, fees, and emergency loans to help families and businesses during this difficult time. Call your local banking center or commercial relationship manager to discuss your situation.

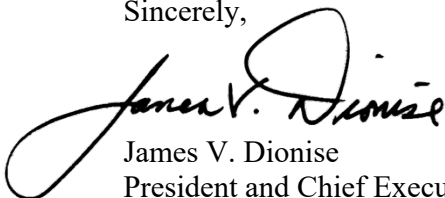
### **Community and Charitable Efforts**

Throughout the crisis we have helped community and charitable organizations that are responding to the pandemic. We've donated to emergency needs and charitable causes while also promoting these efforts in the community. If you'd like to help, follow us on social media where we post about needs in the community. We also highlight community events like mobile food distribution. You can find us on Facebook, LinkedIn, Twitter and Instagram @MarsBankPA.

### **Staying Resilient**

We are all hoping that the effects of the pandemic will soon ease. Until that time, be assured that Mars Bank will remain focused on offering products and services to our customers while maintaining a safe and clean environment for our customers and staff. If you have questions or concerns, please contact us.

Sincerely,



James V. Dionise  
President and Chief Executive Officer